

**TRUMPF**



MyTRUMPF

# Quick Guide: E-Shop quick and easy explained.



# MyTRUMPF makes managing your purchases easier.

The TRUMPF E-Shop can help you find, select and order the Genuine Parts you want with its many helpful filters and functions. The E-Shop is customized to your machine fleet.

It is continuously being expanded to include more intelligent functions so you can order your Genuine Parts quickly and conveniently.



**Make the right choice with confidence**



**Place your order faster**



**Conveniently find the right product**



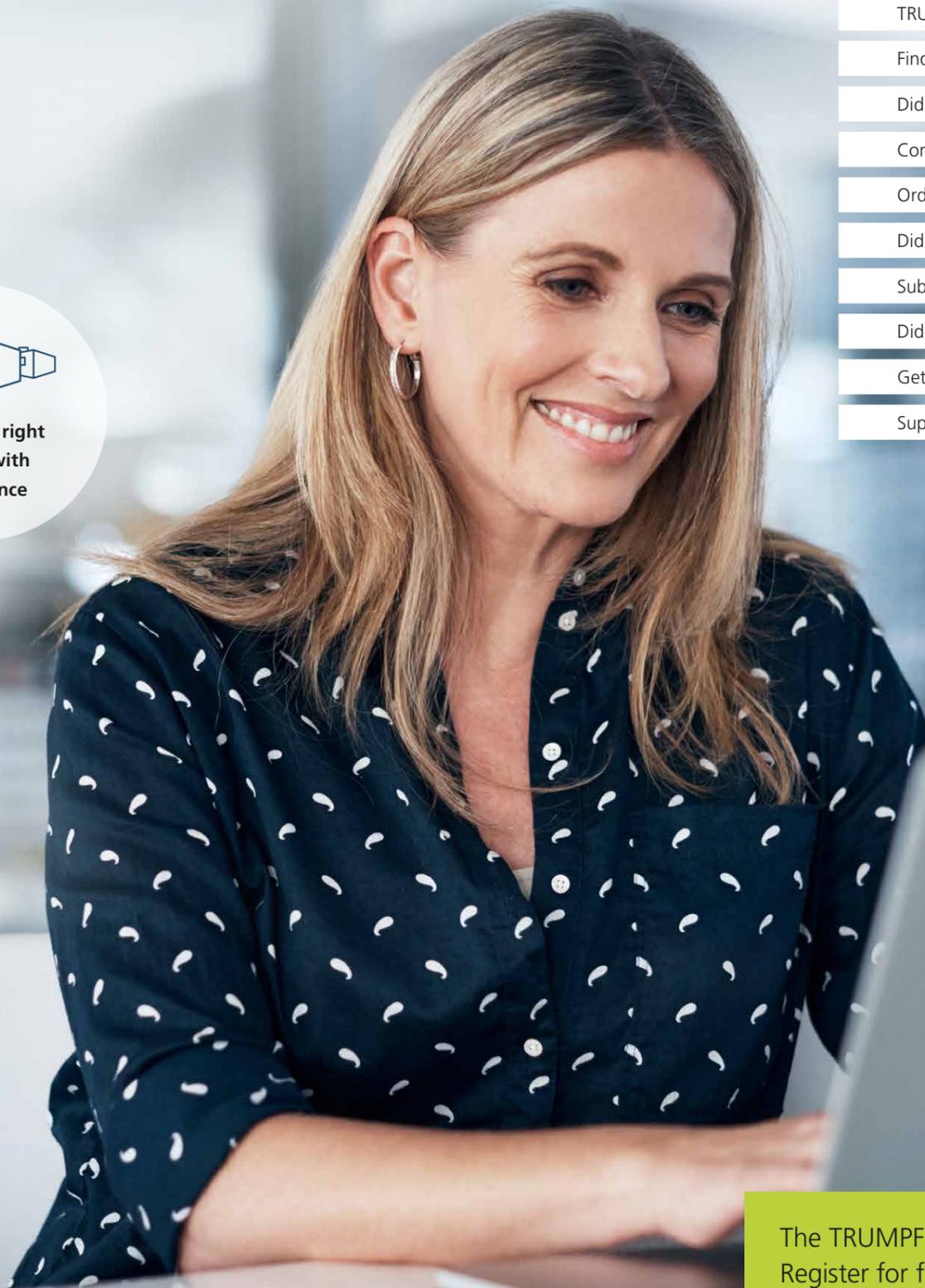
**Track the status better**



**Smoothly integrate into your inventory management system**

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The TRUMPF E-Shop is a function of MyTRUMPF. Register for free at [www.trumpf.com/mytrumpf](http://www.trumpf.com/mytrumpf)



# TRUMPF E-Shop Home page.

## Machine-specific keyword search

Targeted search for Genuine Parts specific to the selected machine.

## Quick Order

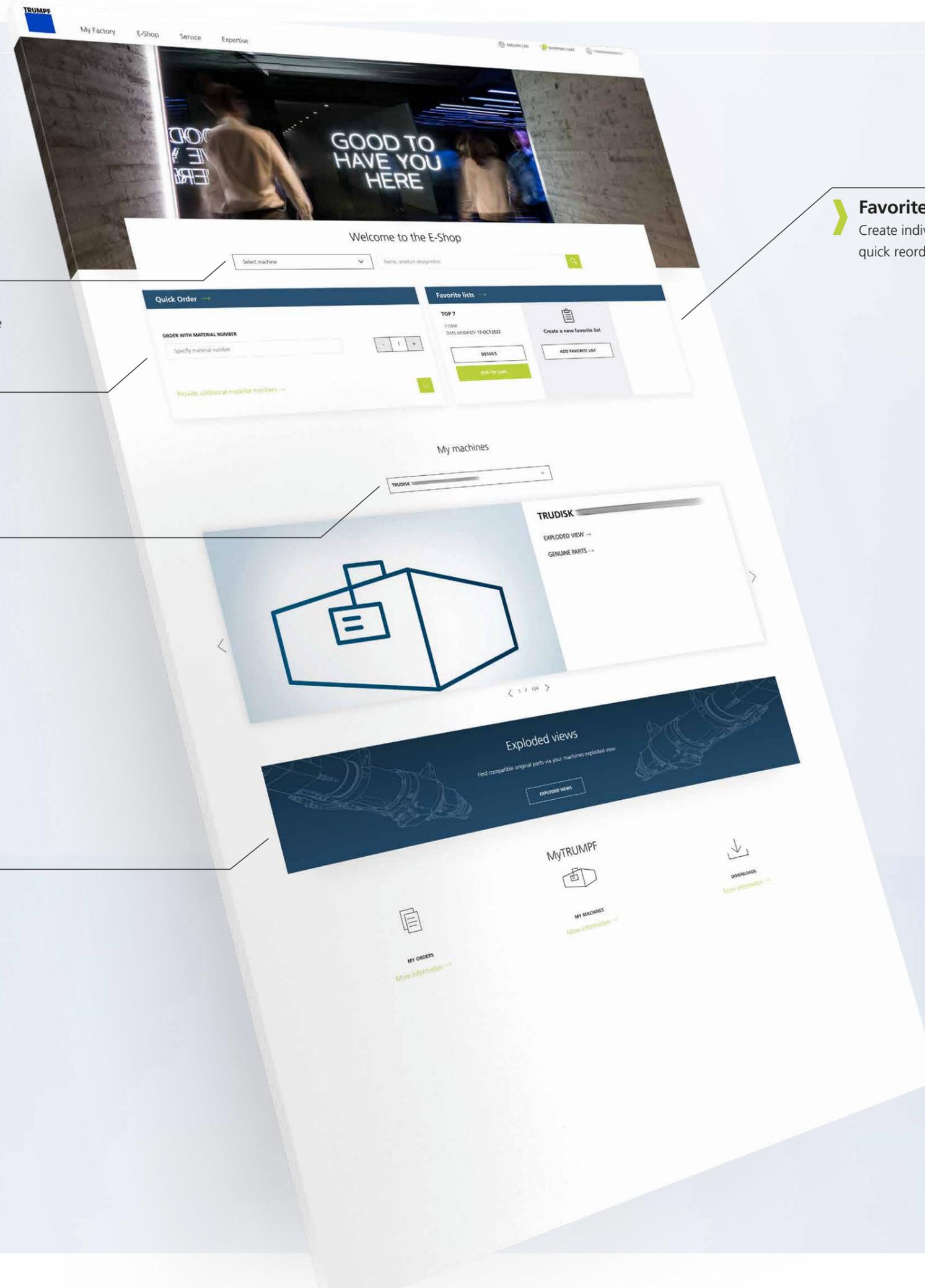
Quick order function by entering the material number and quantity.

## Helpful machine filter

for directly displaying matching Genuine Parts as well as directly linking to the exploded view of the machine (if available).

## Exploded views

Identify Genuine Parts and order directly on the machine.



## Favorite lists

Create individual favorites lists for quick reordering.

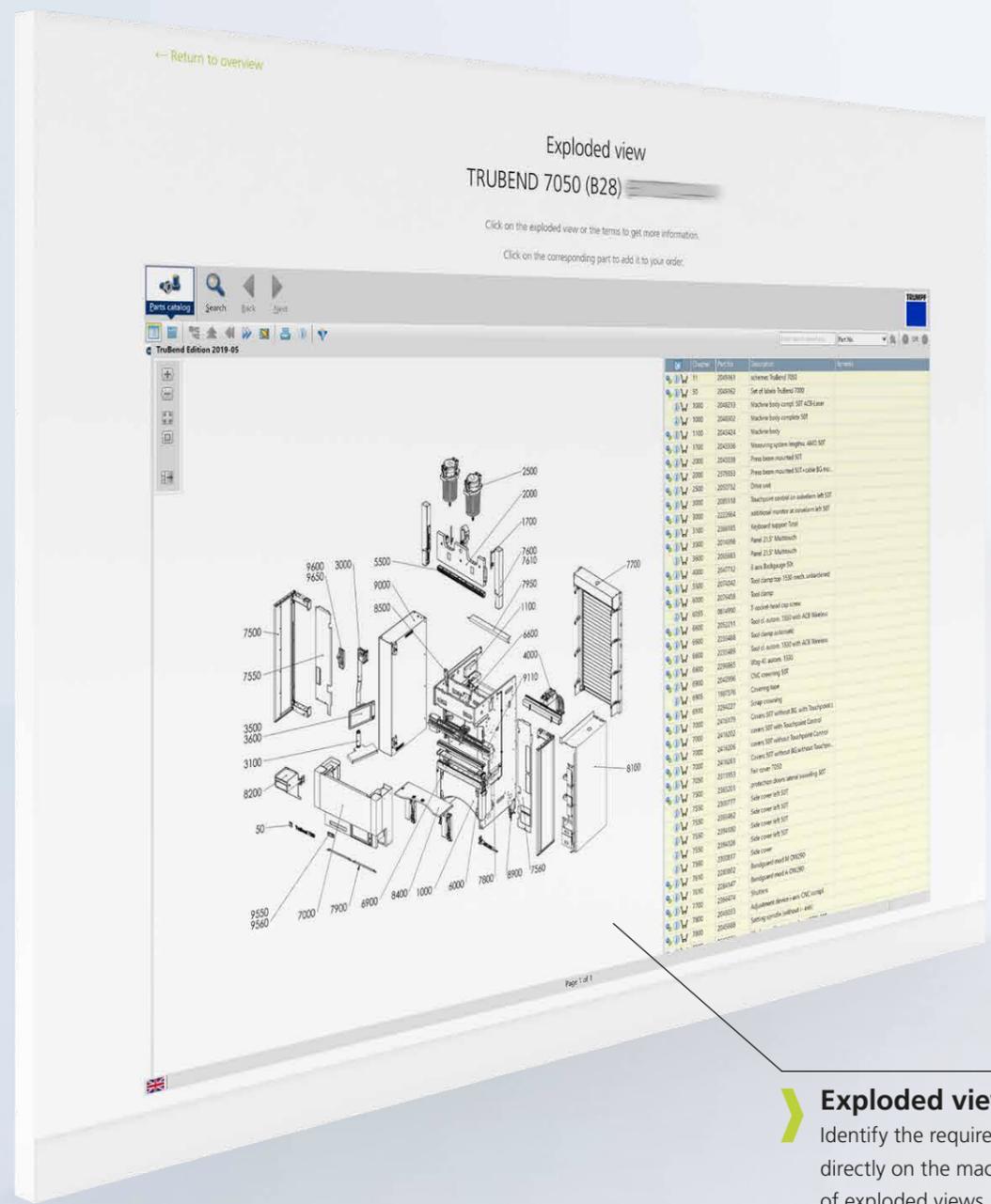
# Find the right Genuine Parts and make the right choice.

The TRUMPF E-Shop can quickly guide you to the Genuine Part you are looking for in a variety of ways.

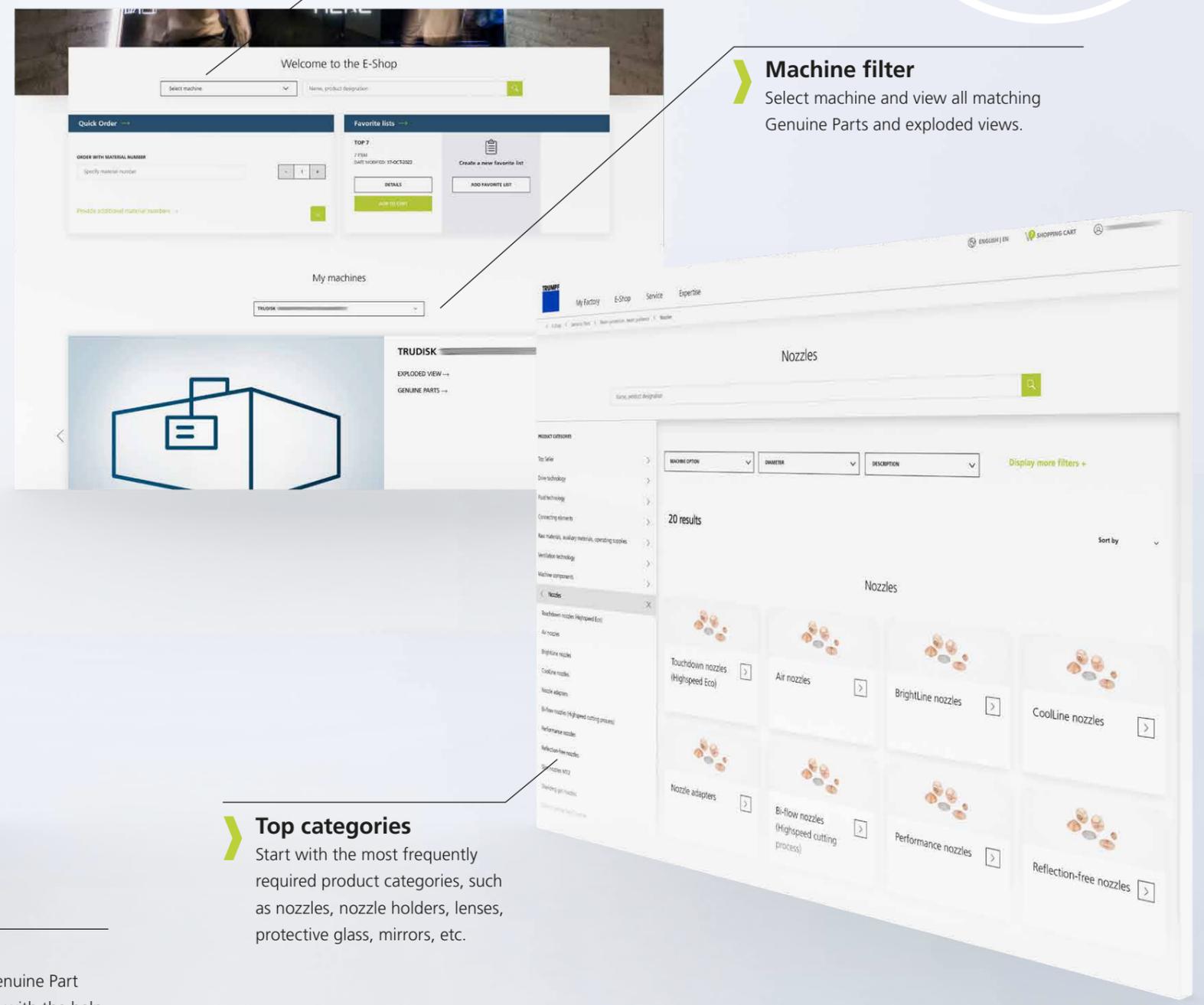
The TRUMPF E-Shop helps you make the right selection and avoid mistakes.

**Intelligent search function**  
Enter the required Genuine Part as a search term and select the corresponding machine in order to quickly find the correct part.

**Machine filter**  
Select machine and view all matching Genuine Parts and exploded views.



**Exploded views**  
Identify the required Genuine Part directly on the machine with the help of exploded views.



**Top categories**  
Start with the most frequently required product categories, such as nozzles, nozzle holders, lenses, protective glass, mirrors, etc.

# Did you know?

## Identify and order Genuine Parts in a flash via your smartphone.

You have a defective Genuine Part and need to order a new one quickly? This is typically the point when you are forced to begin the time-consuming task of searching for the correct material number. Why not make life easier for yourself: Instead of having to search through catalogs and lists, you can now identify Genuine Parts in a flash with your smartphone camera. TRUMPF object recognition in the Service app makes it possible using artificial intelligence. Then order the identified part directly in the TRUMPF E-Shop. Without another login.

Object recognition using **artificial intelligence**.

## Your benefits at a glance.

- No more need to search for **material numbers** in lists and catalogs.
- **Identify parts** even when installed or worn-out.
- Identify parts once, **save them for future use**.
- Identification and **direct ordering option** as well as **service case clarification**.



### Download the Service app now!

Object recognition is part of the Service app. You can use this with your MyTRUMPF access: [www.trumpf.com/s/nj281c](http://www.trumpf.com/s/nj281c)



# Comprehensive product information.

When you have found the correct Genuine Part, you will find all important information about it on the product detail page. Incl. all machine-relevant information.

The screenshot shows the TRUMPF E-Shop interface for a 'Nozzle D 1.40 mm'. The page is divided into several sections:

- Product photo:** A large image of the nozzle with smaller thumbnail images below it.
- Product details:** A table with the following information:
 

DESIGNATION	Nozzle D1.4
MATERIAL NUMBER	TRULASER CELL
ASSIGNED MACHINE	1
QUANTITY (PIECE)	1
AVAILABILITY	AVAILABLE IMMEDIATELY
MY PRICE (PIECE)	
- Description:** A text block stating: 'Original nozzles are "Made in Germany" and are manufactured according to particularly stringent quality specifications. They guarantee a flawless gas flow and minimize burr formation.'
  - Top cutting quality in every machining direction as the gas flow is independent of the direction
  - Minimal cutting gas consumption due to precise geometries and the narrowest of production tolerances
  - Minimal adhesion of spatter to the nozzle surface enables the best cutting results
- Navigation:** A menu at the bottom includes 'DESCRIPTION', 'TECHNICAL DATA', 'RIGHT OF RETURN', and 'CONTACT'.

## Product photo

## Detailed description

of the Genuine Part.

## Technical data

for the Genuine Part.

## Additional products

suitable for the selected machine.

## Information on return rights.

## Contact

TRUMPF for questions about the Genuine Part or the E-Shop.

## Product details

such as diameter, designation, material number.

## Currently assigned machine

The machine assignment can also be changed at this point.

# Order Genuine Parts faster and save valuable time.

The TRUMPF E-Shop has many functions for ordering your Genuine Parts even faster.

## Quick Order

Quick order function by entering the material number and quantity.

## Upload CSV lists

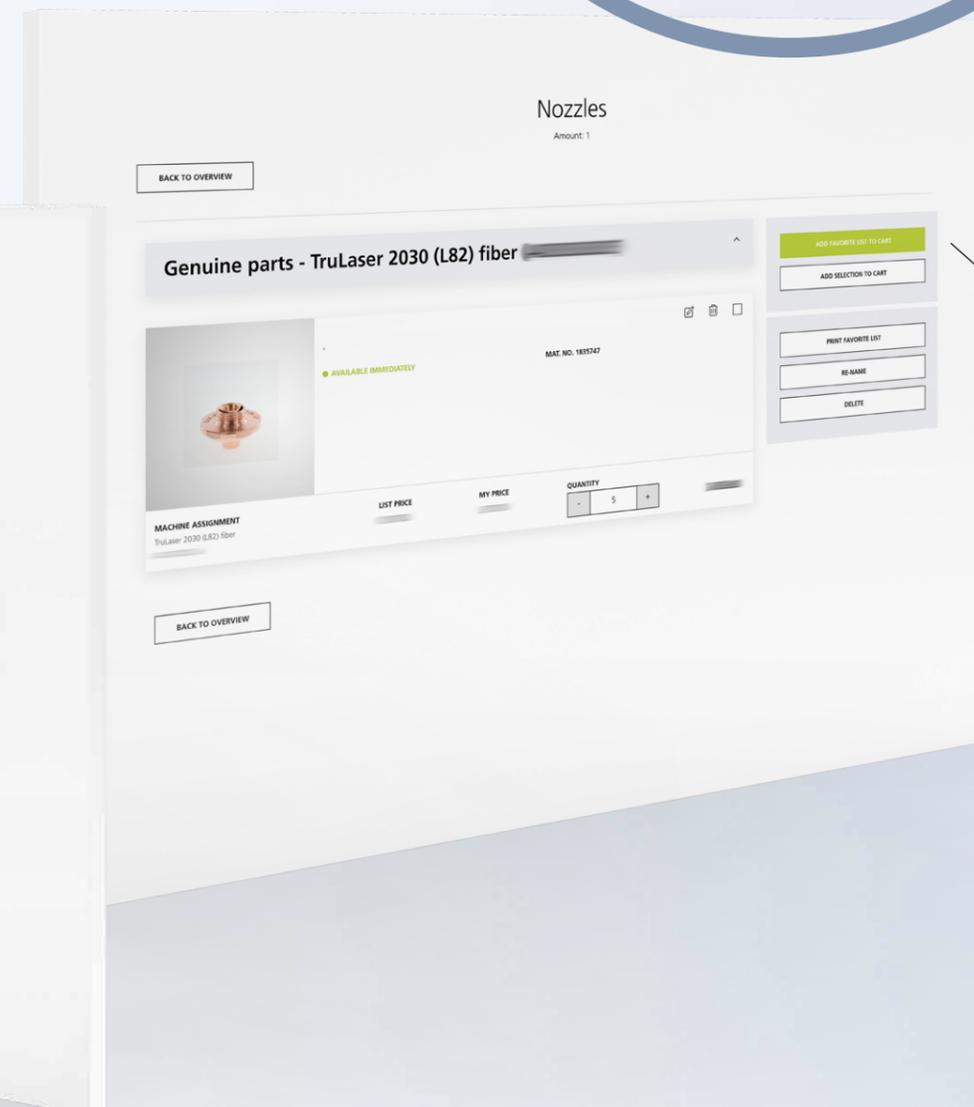
Upload your own CSV lists that only contain material numbers and desired quantities.

## Download CSV template

Simple creation of CSV lists based on a template.

## Did you know?

Reorder Genuine Parts that have already been ordered in just a few clicks using your "My orders" overview. The orders can also be adjusted and quantities changed or items removed.



## Favorites list

Create your own favorites lists for frequently needed parts and order them in just a few clicks.

# Did you know?

Connect your own inventory management system to the TRUMPF E-Shop using the OCI.

OCI is the interface between your inventory management and the TRUMPF E-Shop. The OCI function enables you to purchase your spare parts conveniently and efficiently. You can enjoy the many benefits of our TRUMPF E-Shop while complying with your internal approval processes and standards. Connect your inventory management system (ERP) directly to the TRUMPF E-Shop.

**It couldn't be simpler:**  
Ordering via the OCI.



### Do you want to use the OCI?

Learn more on the following page and conveniently request the OCI using the form: [www.trumpf.com/s/849huy](http://www.trumpf.com/s/849huy)



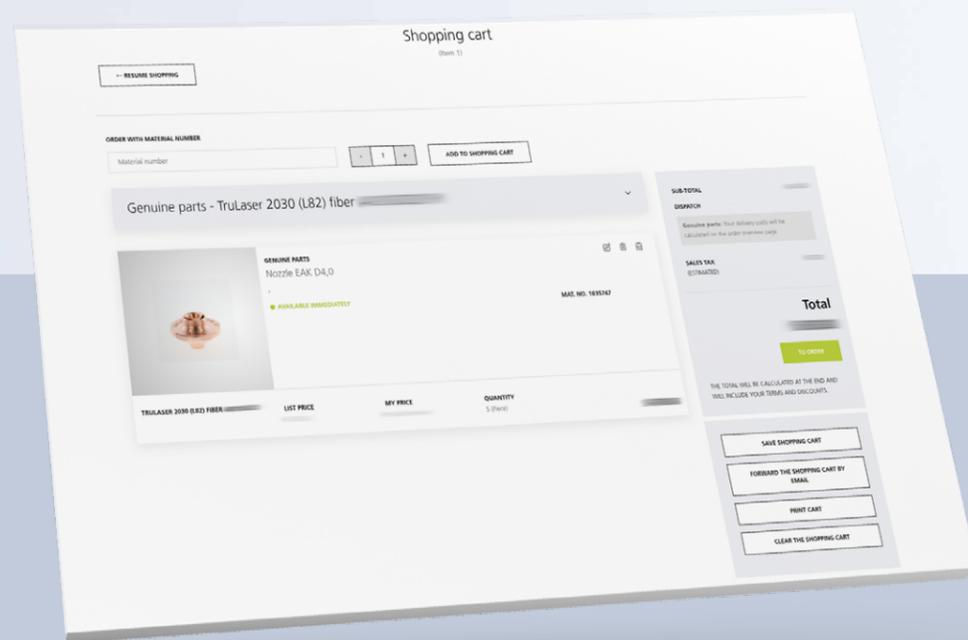
Your benefits at a glance.

- › Enjoy the benefits of the E-Shop.
- › Save time when ordering.
- › Reduce error sources.
- › Customized prices and availability.
- › Order the right parts more quickly.
- › Quick setup.



# Submit order in just a few clicks.

Once you have all the Genuine Parts you need in your shopping cart, the order can be sent to TRUMPF.



## 01 Shopping cart

### Go to shopping cart

Accessible from any page by clicking on the shopping cart symbol at the top right.

### Order summary

The shopping cart displays all the items currently added to it. Quantities can be changed, additional parts can be added by their material number or parts can be removed.

### Total

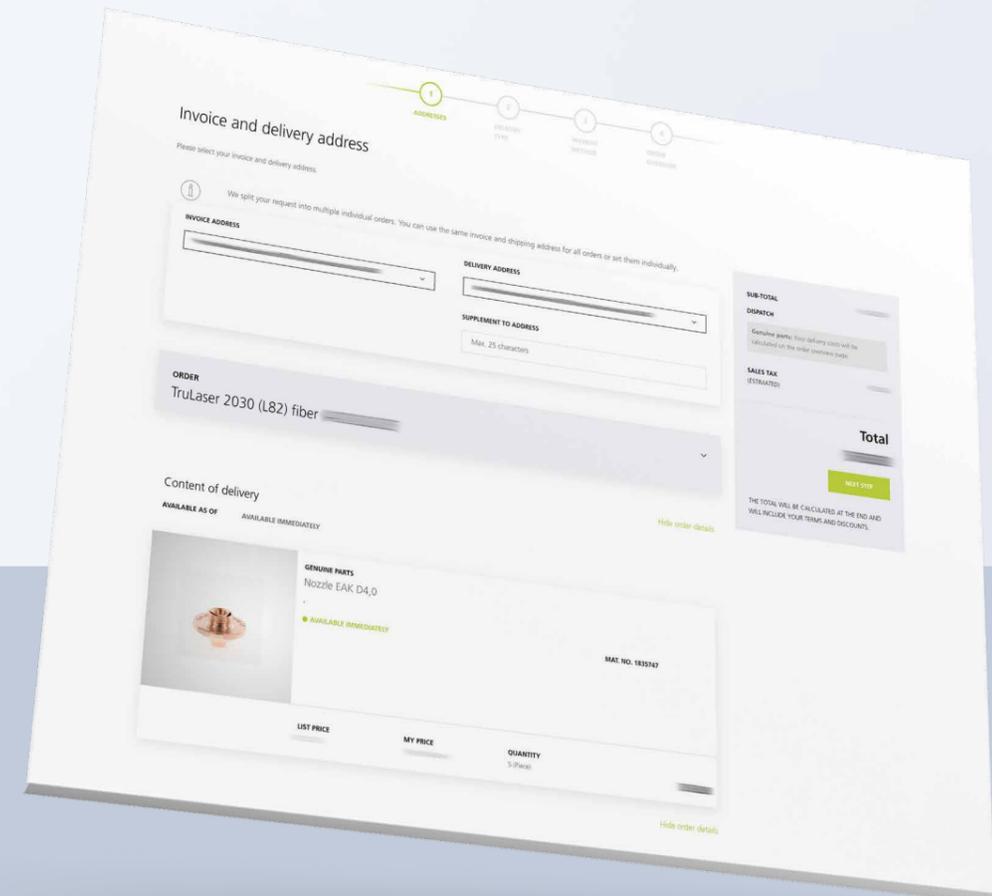
In addition to the shopping cart list, the total price of the order is also shown on the right. The final amount is only shown at the end, when the shipping costs have been calculated.

### Additional options

Remember the shopping cart, forward via e-mail, print or empty the shopping cart once more.

### Next step

Continue the order process by clicking on "GO TO ORDER".

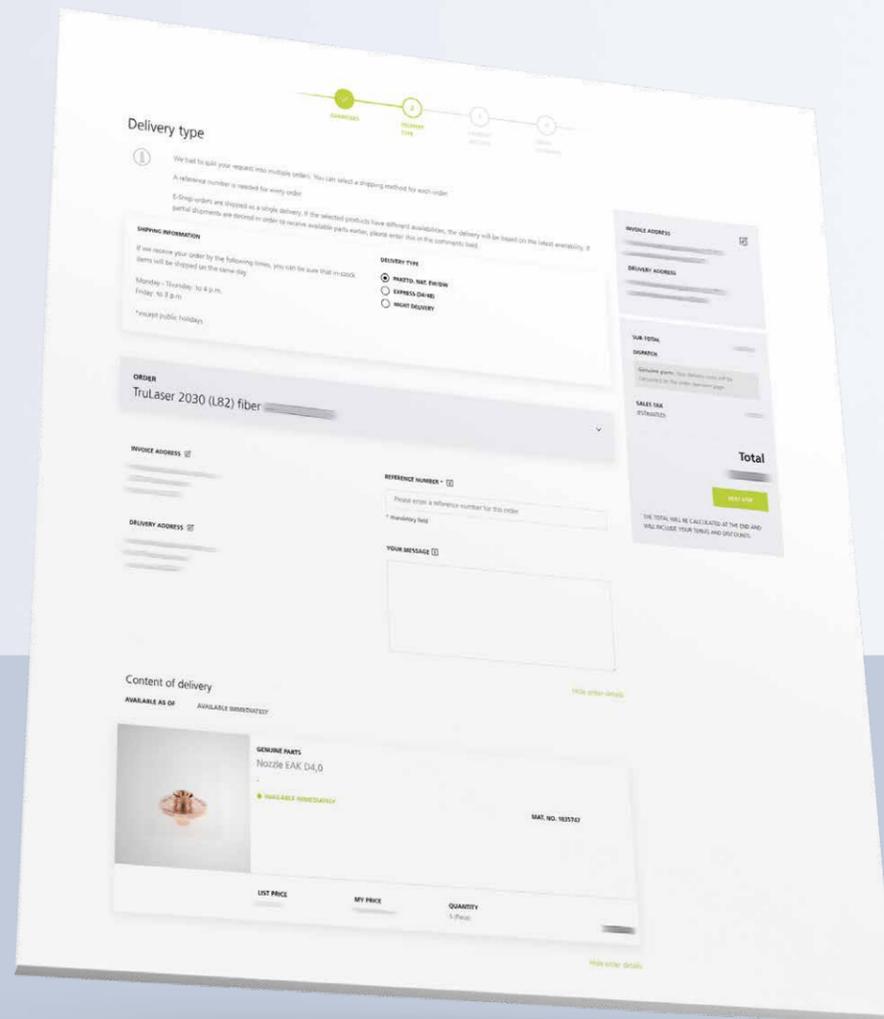


## 02 Invoice and delivery address

### Shipping and invoice address

Select the shipping and invoice address.

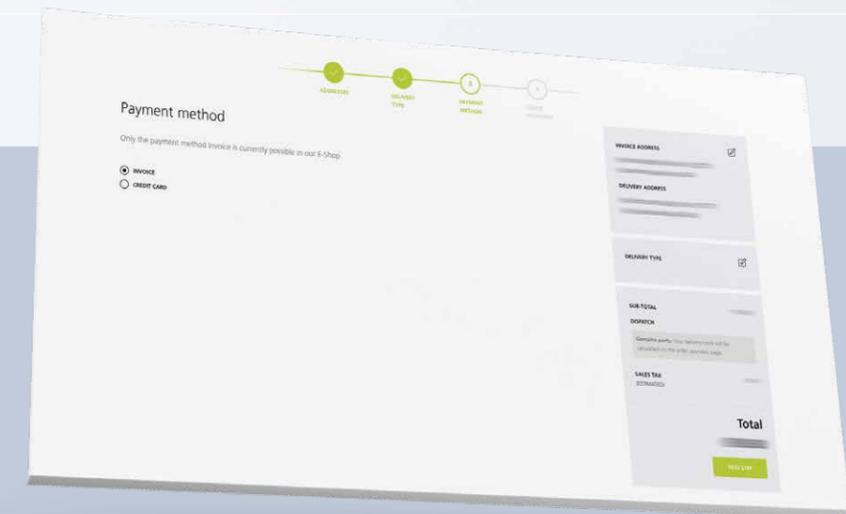
# Submit order in just a few clicks.



## 03 Dispatch type

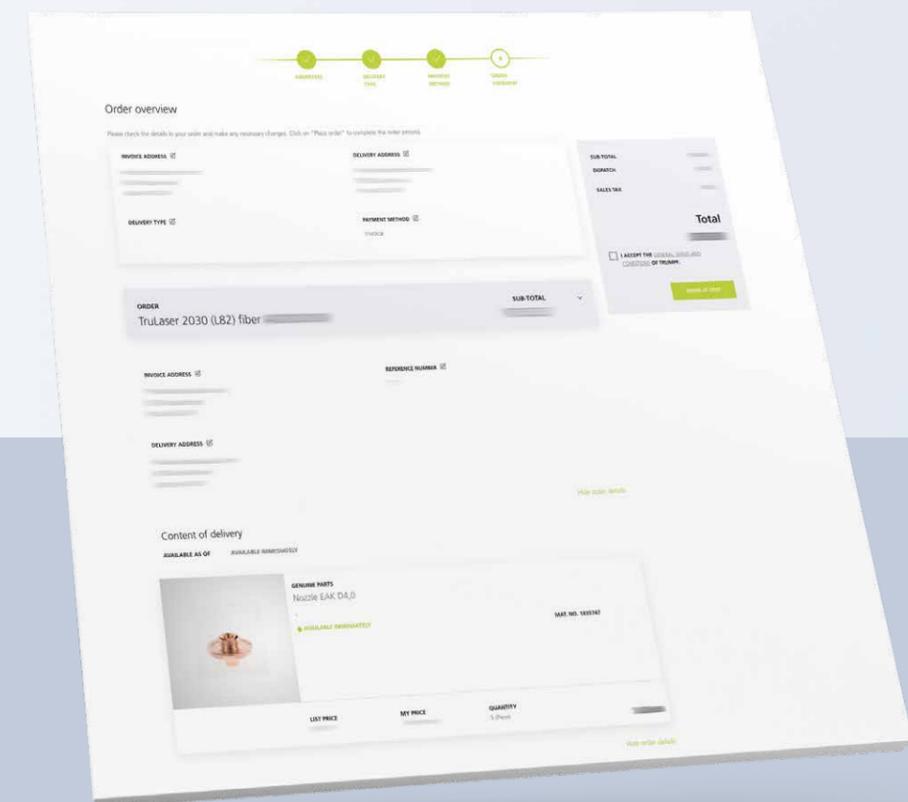
- Select dispatch type**  
Select from the different dispatch options.

- Internal reference code and messages for TRUMPF**  
Enter internal reference code for your own order management and optional messages for TRUMPF.



## 04 Payment method

- Confirm payment type**



## 05 Order overview

- Check order overview and submit order**  
An order confirmation will be sent to you via e-mail within a few minutes.

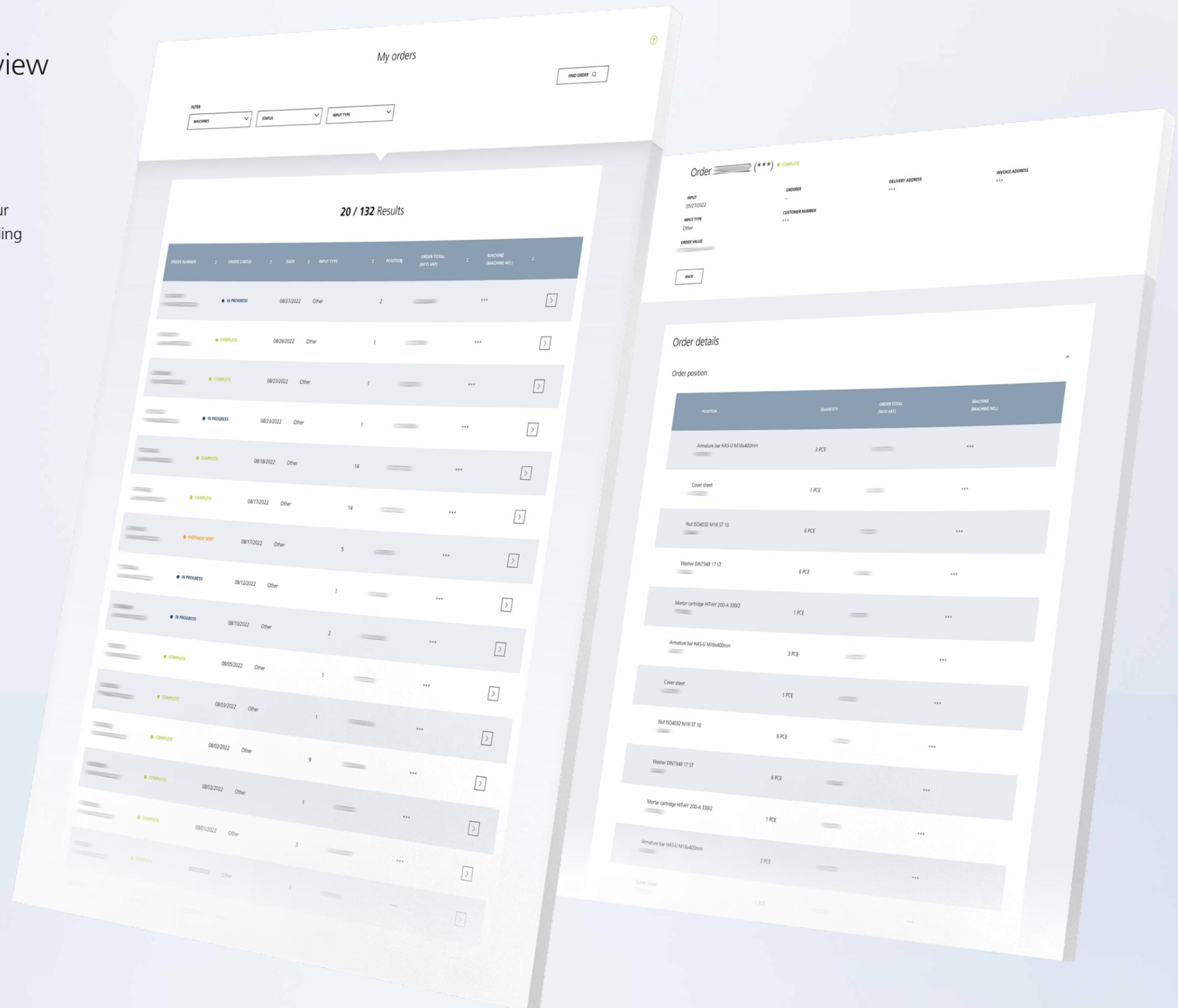
# Did you know?

Track orders in the order overview and reorder past orders.

In the "My orders" overview you can see a list of all your orders. Whether Genuine Parts, Punching Tools or Bending Tools - and regardless of how you placed the order.

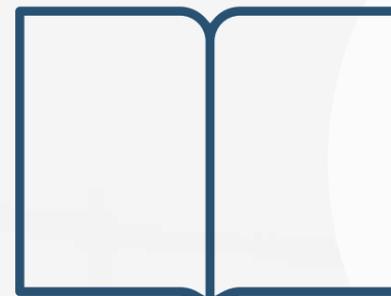
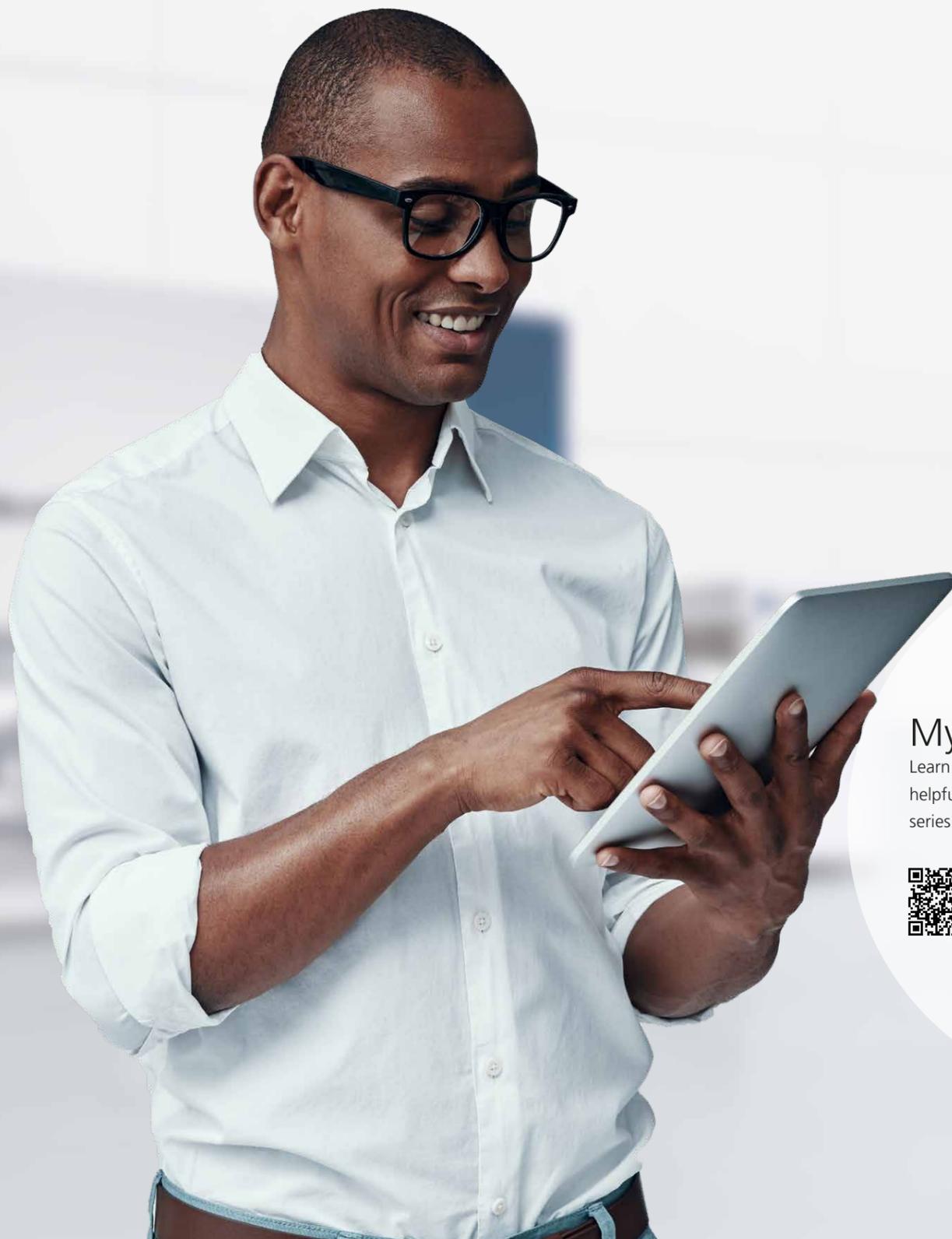
## Your benefits at a glance.

- **All orders at a glance** – irrespective of the order method.
- All items **listed in detail**, including an overview of partial deliveries.
- Know where your package is at all times thanks to **shipment tracking**.
- Conveniently download **invoices** online for complete transparency.
- **Reorder** Genuine Parts that have already been ordered in just a few clicks.



# Getting started.

Need help? Our learning formats guide you through the E-Shop quickly.



## User Guide.

Use our user guide to get to know individual functions step-by-step with the aid of helpful screenshots.



The individual functions in detail:  
[www.trumpf.com/s/2clih0](http://www.trumpf.com/s/2clih0)

## MyTRUMPF in a minute.

Learn about the central functions of MyTRUMPF in helpful short videos in our "MyTRUMPF in a minute" series.



Here's how MyTRUMPF works:  
[www.trumpf.com/s/puiay6](http://www.trumpf.com/s/puiay6)



# Support

**Do you need help or have any further questions  
about our customer portal?**

Simply contact your local customer service:

**TRUMPF Inc.**

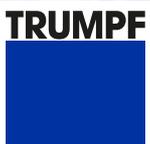
**[MyTRUMPF.us@trumpf.com](mailto:MyTRUMPF.us@trumpf.com)**

**+1 (860) 255-6000**

**TRUMPF Laser  
Technology Center**

**[oeminfo@us.trumpf.com](mailto:oeminfo@us.trumpf.com)**

**(734) 454-7200**



TRUMPF Inc.  
Farmington Industrial Park CT 06032 Farmington  
United States · Phone: +1 (860) 255-6000  
[MyTRUMPF.us@trumpf.com](mailto:MyTRUMPF.us@trumpf.com)  
[www.trumpf.com](http://www.trumpf.com)

TRUMPF Laser Technology Center  
47711 Clipper Street · Plymouth, MI  
Phone (734) 454-7200  
[oeminfo@us.trumpf.com](mailto:oeminfo@us.trumpf.com)  
[www.trumpf.com](http://www.trumpf.com)