

.World Premiere

TruServices

Transparency

Our new smart services contract

Beta Phase
Free of Charge
for all Technologies
in 2020

Connect your machines to our Cloud

Increase your transparency and profit from our proactive service



TRANSPARENCY

We share our expertise about your machine

Our weekly report gives you production details and consumption data of your machine in a simplified, yet detailed way. You have the possibility to see where your organization can improve in the operation and maintenance of your machine.



PROACTIVE SERVICE

We transform our service to be more proactive

We monitor your machines on a regular basis and work with you to avoid unplanned downtimes. We optimize your machine performance for the issues that we can detect early on and work with you and your team to solve these problems.



Condition monitoring: We connect your machines to our Cloud-based platform and monitor their status.



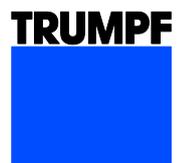
Transparency: Weekly reports will give you more insight into the performance of your machine.



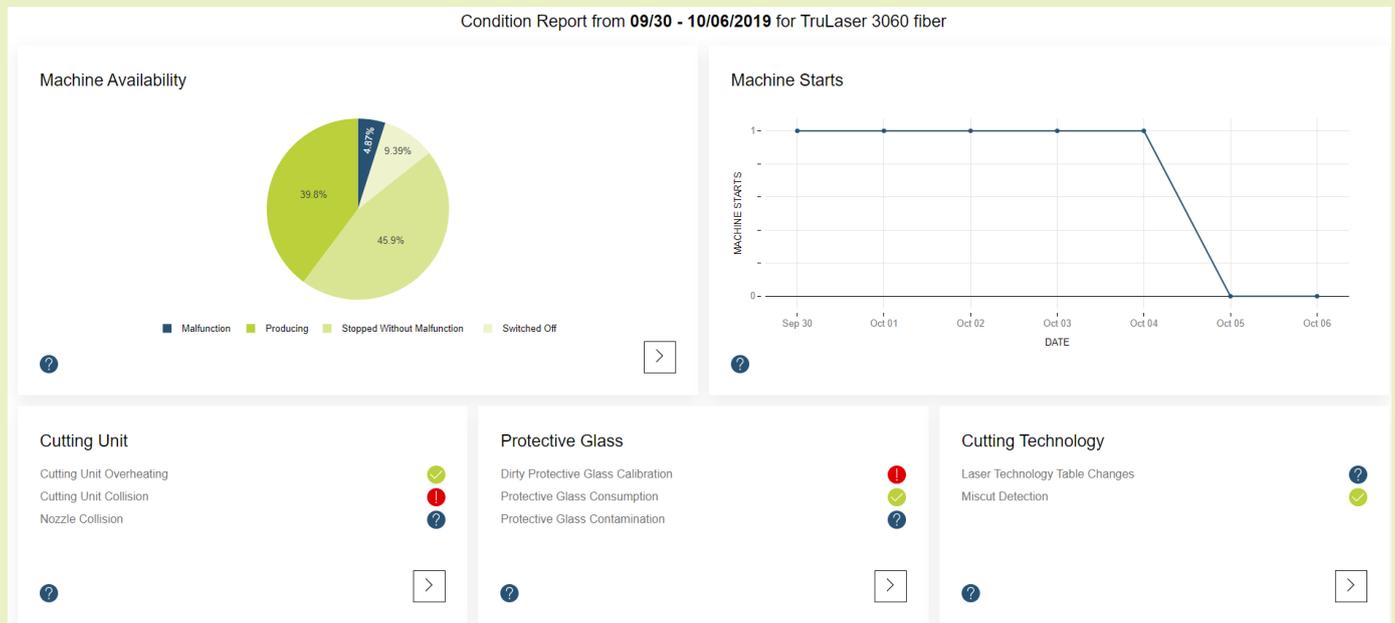
Data analytics: We learn from previous cases to create new algorithms to detect and prevent failures in the future.



Proactive service: Combining condition monitoring and data analytics enables us to tackle a problem before it escalates.



Example of a Condition Report



The Condition Report is available for compatible technologies on MyTRUMPF, in the "My Machines" View. It evaluates your machine data on a weekly basis. It is created via algorithms based on the experience of our service experts and is geared to detect improvement potential in the operation and maintenance of your machine.

Connect your machine and improve your uptime and transparency



Transparency and security are a priority to us. Our data handling policy will give you full overview on where we save your data and how we handle them. A transparency contract is required and provides all the necessary information.



Our inhouse technical service team will connect your machine with our cloud. The exact type of connection depends on the type and the age of the machine



When you machine is connected, you will profit from all advantages of our transparency program.

As we ramp up the services tied to the contract, it will be free of charge for all technologies for the year 2020. If you are interested in benefitting from our Transparency Contract, please contact our service agreement team via serviceagreements@us.trumpf.com.



Find all information on your machines in our customer portal myTRUMPF.