

TruServices

Thinking Service?
Think **blue!**

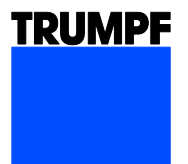


Contact List

Department	Email	Telephone	Fax
Technical Service	✉ service@in.trumpf.com	☎ +91-20-667-59830 Customer Care	☎ +91-20-667-59899
Spares & Logistics	✉ spares@in.trumpf.com		
Application	✉ techsupport@in.trumpf.com		
Tooling	✉ tooling@in.trumpf.com		
Customer Care	✉ customer.care@in.trumpf.com		
Sales	✉ sales@in.trumpf.com	☎ +91-20-667-59800	

TRUMPF India Private Limited

S. No. 276, Hissa No. 1., Raison Industrial Park, Village Mann, Taluka - Mulshi, District Pune - 411057
Maharashtra. India



TruServices accessibility

- TruServices telephone support hours are 08:00-20:00 Monday – Sunday.
- Spare parts order hours 08:00-20:00 Monday – Friday, 08:00-17:00 Saturday.
- Tele-diagnostic support hours 08:00-20:00 Monday – Friday, 08:00-17:00 Saturday.

TRUMPF India office timings

- 08:00 – 17:00 Monday – Friday.
- Weekly off – Saturday & Sunday.

How to contact TruServices for assistance ?

- Send email to the specific departmental email address or call on Customer Care.
- To help us serve you better ,every time you contact us, please provide the following details:
 - Your company name.
 - Machine serial no.
 - Your contact details.
 - Nature of assistance required.
- If you contact us between 20:00-08:00 on Customer Care, you are requested to leave us a voice message with your company name & contact details , our telephone support will contact you the next working day.

Telephone support on weekends & public holidays (08:00 – 20:00)

- Call Customer Care no. **020-667-59830**.
- Call will be connected to the automatic dialer.
- Please select the suitable option :
 - **Press 1** for Laser service : **Press 1** for Laser 2D/3D and **Press 2** for Disk /Marking
 - **Press 2** for Punching / Bending service
 - **Press 3** for Application / Tooling / Training
 - **Press 4** for Spares / warranty return
 - **Press 5** for Customer Care

Extended Service Support

West

Appasaheb Hiremani

2D & 3D Laser

☎ +91 9822927798

South

Karthick Angappan

Punching, Bending

☎ +91 9168601719

North

Rajesh Thakur

2D & 3D Laser

☎ +91 9168601724

West

Arjun Sinh Rana

2D & 3D Laser

☎ +91 9168601713

South

Karthick Venugopal

Punching, Bending

☎ +91 9168601715

North

Jasdeep Singh

Punching, Bending

☎ +91 9168601726

West

Bajirao Patil

2D & 3D Laser

☎ +91 9607920036

South

G. Krishnakumar

Punching, Bending

☎ +91 9545302772

North

Pardeep Kumar Sharma

Punching, Bending

☎ +91 9168601736

West

Rohan Nibrad

2D Laser

☎ +91 9607953450

South

Senthil Muthusamy

2D & 3D Laser

☎ +91 9168601721

North & West

Rajat Sharma

Marking & TruDisk

☎ +91 9923754219

West

Jithin Raj K

Punching, Bending

☎ +91 9607963455

South

Vijay Kamble

2D Laser & Tube

☎ +91 9168601738

West

Jishnu Raj

Punching, Bending

☎ +91 9607999541

South

Basavraj Patil

Marking & TruDisk

☎ +91 9168601740