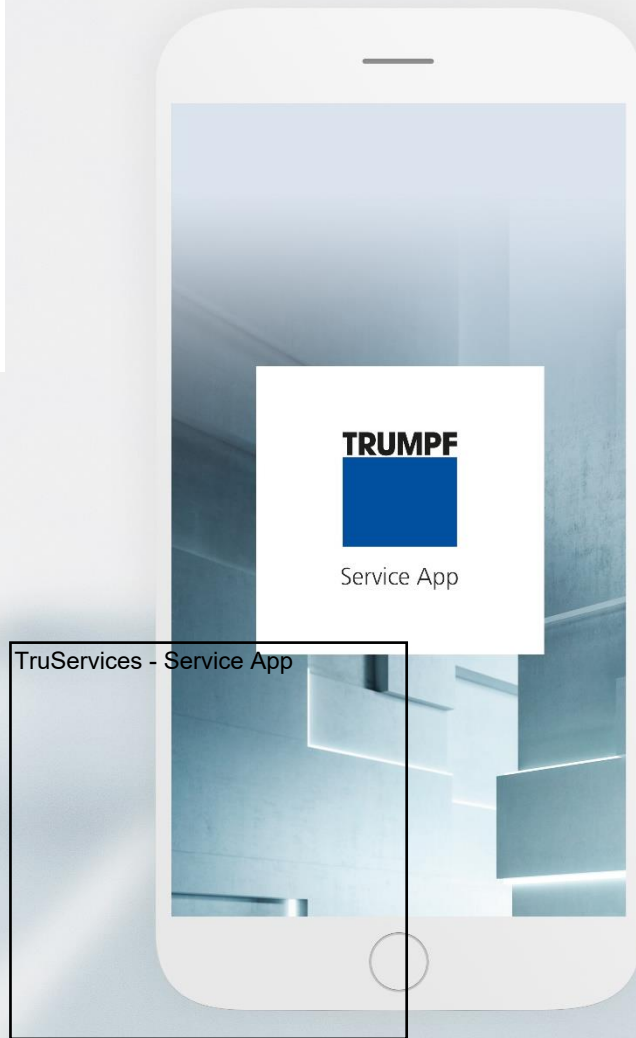


TruServices
Technical Service
Service App



The app for your service messages

Sending a service message no matter what time it is and always keeping track of the processing status? That's not a problem any more. With the new Service App, you can send service cases

quickly and easily by app to the Technical Service. And the best aspect: You and your colleagues are always informed about the current state of the processing.

The quickest way to contact Technical Service

Fast

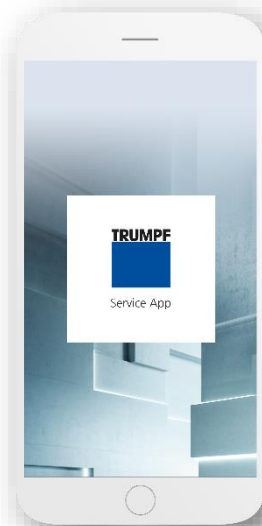
You save time with the easy and direct reporting of the service calls with the app.

Direct

Without any detours, the case goes directly to the service engineer responsible, who calls back later.

Up to date

Feedback in real time for every step of your case directly via the app.



Transparent

Information about the service cases are available to all of the app users of a company.

Flexible

Send service messages around the clock. Overnight calls are processed the following morning.

Simple

The intuitive navigation makes the operation of the app easy.

Report a service case in five easy steps.

01



Select machine

You will find all of your TRUMPF machines in an overview. Select the machine you would like to send a report about.

02



Enter reason for the report

Is the machine down? Or would you like to order a spare part? Use the given categories to specify the problem.

03



Describe problem

Your enquiry can be processed even more quickly with a short description or the entry of the error number.

04



Add pictures

Upload photographs directly from your smartphone to illustrate the problem for the service engineer.

05



Name contact persons

Is your shift about to end? No problem. Enter the colleague that TRUMPF should contact.

TruServices | Your Partner in Performance



With the new Service app, you report service cases quickly and easily by app to the Technical Service:

You can find other services for your success here:
www.trumpf.com/s/services

Download the Service App now.

The service app for iOS and Android is available free of charge at iTunes or in the Google Play Store. A free MyTRUMPF account is required for the use of the app. After downloading the app, you can use it to create an account.