

## The Agreement concerning the transfer and use of data (expert scope)

# The Agreement concerning the transfer and use of data (expert scope)

#### A. Introduction

The TRUMPF company from which you purchased your TRUMPF product (hereinafter referred to as "TRUMPF") and its affiliated companies offer hardware, software and services (hereinafter collectively referred to as "TRUMPF products") that offer added value through access to additional offers of the TRUMPF Group. As a result, for example, higher machine availability, optimized machining processes, ongoing product improvements and other advantages can be achieved. A requirement for the use of these offers is a connection through a secured connection and the transfer of certain data to TRUMPF. This agreement stipulates the details of the transmission and use of the data.

#### B. Which data is transmitted?

TRUMPF products transfer usage-independent data (e.g. licensing data, product master data, etc.) as well as usage-dependent data (e.g operating status, maintenance data, etc.) that are used for the operation of systems, for the provision of value-added services or for the continuous optimization of TRUMPF products. The scope of data transmission depends on your TRUMPF product, the activated functions and the online services used. The offer for your TRUMPF product describes which data classes your TRUMPF product uses. Further details are stipulated in the data classification in Section F.

### C. Data use by TRUMPF

TRUMPF will transfer and use data:

- to be able to offer value-added services, for example to enable higher machine availability, optimized machining processes or targeted service missions.
- to continuously improve TRUMPF products and their quality and to expand the offer of other products.

#### TRUMPF:

- will not forward data or the results derived from it (analyses) to third parties without anonymization. Anonymization takes place in such a way that a tracing to their origin is no longer possible. The transfer to external service providers in accordance with Section E is an exception to this.
- not gather or save and personalized data, If your TRUMPF product requires the processing of personal data, this will be regulated in a separate agreement.



## The Agreement concerning the transfer and use of data (expert scope)

#### D. Data transmission and storage

Data transmission is made via a secure connection and depending on the product can be effected in both directions between the TRUMPF product and TRUMPF and affiliated companies of TRUMPF. The data is stored and processed in a secure environment and protected against unauthorized access by third parties in accordance with current data security standards.

#### E. Agreement on the use of data

The Customer hereby declares his agreement that the data described in this agreement and in the offer of the TRUMPF product can be transmitted to TRUMPF, processed and permanently used. TRUMPF uses affiliated companies and, in some cases, external service providers to transfer, process and store the data. They are obliged to maintain confidentiality and to comply with the provisions of this agreement.

This agreement applies for an indefinite period. The consent to the transfer of data can be terminated by the Customer at any time with a notice period of two weeks to the end of the calendar month with effect for the future. In the event of termination, the use of the TRUMPF product is limited or no longer possible.

The law of the country in which TRUMPF has its registered office shall apply to the business relationship between the parties. The conflict of laws rule is excluded. The place of jurisdiction is the registered office of TRUMPF in the respective country.



# The Agreement concerning the transfer and use of data (expert scope)

### F. Expert data classification

Data type	Use pattern	Examples
Operational data	Data describing system settings.	Feed setting, program
	Data that describes the state of	status, program name
Data that essentially	systems and components.	Threshold values for
describes the system	Data that describes the material	voltages, currents,
status.	used in the program.	vibrations, pressures, light,
	Data on the tools used in the	operating hours
	program.	Material, sheet thickness
	Data and parameters that	Tool identity number, tool
	describe the automation	description
	processes.	Load, redirect or capture
	Data and parameters that	parts (light grid sensor data)
	describe the location of an object.	Position information of
	Data and parameters that include	sensors, time stamp
	the order data for a component,	Faulty files,
	including order ID, customer ID.	cooling water exchange
	Logical assignment of job data	date,
	with sensors or other components.	license number, version
	Data for diagnostics or messages.	number,
	Data on maintenance work	operating hours counter,
	performed.	machine type.
Technological data	Data and parameters that	Machine options, technology
	describe the process settings	tables, machine settings,
Data that essentially	specified by TRUMPF and the	cutting flaw detection,
describes the system	behavior of the system.	weld seam detection.
behavior.	Data and parameters that	
	describe the processing process	
Environmental data	or record it using sensors.	Tomporoture humidity
Environmental data	Data that describes the	Temperature, humidity,
Data that acceptially	environmental state of the system.  Data and information about the	system overviews, virtual
Data that essentially describes the		zones (geofences).
influential	system.	
parameters on the		
system.		
Data critical for	Data and parameters that	NC (numerical control)
business	describe the process settings and	programs created by the
	behavior specified by the	Customer, technology tables
Data which	Customer and are not saved in	that were created entirely by
potentially contains	the existing factory data.	the Customer (without the
trade secrets.		knowledge of TRUMPF)
Personal data	Data in the context of personal	Images and video files in
	reference.	which people can be
Data which		recognized.
essentially has a	Note: Only with a separate	
personal reference.	Agreement, as described under	
	Section C.	

Page 4 / 4



# The Agreement concerning the transfer and use of data (expert scope)

### G. Consent

Town/city, date	Customer signature	
. om gory, date	- Cuctomor eignature	
Surname (please print):		
First name (please print):		
Position (please print):		