



## **Agreement concerning the transfer and use of data (standard scope)**

### **A. Introduction**

The TRUMPF company from which you purchased your TRUMPF product (hereinafter referred to as "TRUMPF") and its affiliated companies offer hardware, software and services (hereinafter collectively referred to as "TRUMPF products") that offer added value through access to additional offers of the TRUMPF Group. As a result, for example, higher machine availability, optimized machining processes, ongoing product improvements and other advantages can be achieved. A requirement for the use of these offers is a connection through a secured connection and the transfer of certain data to TRUMPF. This agreement stipulates the details of the transmission and use of the data.

### **B. Which data is transmitted?**

TRUMPF products transfer usage-independent data (e.g. licensing data, product master data, etc.) as well as usage-dependent data (e.g. operating status, maintenance data, etc.) that are used for the operation of systems, for the provision of value-added services or for the continuous optimization of TRUMPF products. The scope of data transmission depends on your TRUMPF product, the activated functions and the online services used. The offer for your TRUMPF product describes which data classes your TRUMPF product uses. Further details are stipulated in the data classification in Section F.

### **C. Data use by TRUMPF**

TRUMPF will transfer and use data:

- to be able to offer value-added services, for example to enable higher machine availability, optimized machining processes or targeted service missions;
- to continuously improve TRUMPF products and their quality and to expand the offer of other products;

TRUMPF:

- will not forward data or the results derived from it (analyses) to third parties without anonymization. Anonymization takes place in such a way that a tracing to their origin is no longer possible. The transfer to external service providers in accordance with Section E is an exception to this.;
- will not determine or reconstruct any technical or business know-how of the customer;
- will not gather or save personalized data. If your TRUMPF product requires the processing of personal data, this will be regulated in a separate agreement.

## **D. Data transmission and storage**

Data transmission is made via a secure connection and depending on the product can be effected in both directions between the TRUMPF product and TRUMPF and affiliated companies of TRUMPF. The data is stored and processed in a secure environment and protected against unauthorized access by third parties in accordance with current data security standards.

## **E. Agreement on the use of data**

The customer hereby declares his agreement that the data described in this agreement and in the offer of the TRUMPF product can be transmitted to TRUMPF, processed and permanently used. TRUMPF uses affiliated companies and, in some cases, external service providers to transfer, process and store the data. They are obliged to maintain confidentiality and to comply with the provisions of this agreement.

This agreement applies for an indefinite period. The consent to the transfer of data can be terminated by the customer at any time with a notice period of two weeks to the end of the calendar month with effect for the future. In the event of termination, the use of the TRUMPF product is limited or no longer possible.

The law of the country in which TRUMPF has its registered office shall apply to the business relationship between the parties. The conflict of laws rule is excluded. The place of jurisdiction is the registered office of TRUMPF in the respective country.

**F. Standard data classification**

<b>Data type</b>	<b>Use pattern</b>	<b>Examples</b>
<p><b>Operational data</b></p> <p>Data that essentially describes the system status.</p>	<p>Data describing system settings.                      Data that describes the state of systems and components.                      Data that describes the material used in the program.                      Data on the tools used in the program.                      Data and parameters that describe the automation processes.                      Data and parameters that describe the location of an object.                      Data and parameters that include the order data for a component, including order ID, customer ID.                      Logical assignment of job data with sensors or other components.                      Data for diagnostics or messages.                      Data on maintenance work performed.</p>	<p>Feed setting, program status, program name                      Threshold values for voltages, currents, vibrations, pressures, light, operating hours                      Material, sheet thickness                      Tool identity number, tool description                      Load, redirect or capture parts (light grid sensor data)                      Position information of sensors, time stamp                      Faulty files, cooling water exchange date, license number, version number, operating hours counter, machine type.</p>
<p><b>Technological data</b></p> <p>Data that essentially describes the system behavior.</p>	<p>Data and parameters that describe the process settings specified by TRUMPF and the behavior of the system.                      Data and parameters that describe the processing process or record it using sensors.</p>	<p>Machine options, technology tables, machine settings, cutting flaw detection, weld seam detection.</p>
<p><b>Environmental data</b></p> <p>Data that essentially describes the influential parameters on the system.</p>	<p>Data that describes the environmental state of the system.                      Data and information about the system.</p>	<p>Temperature, humidity, system overviews, virtual zones (geofences).</p>