# TRUMPF

E-Shop

# MyTRUMPF simplifies your purchase management.

# Quick and convenient online purchases.

**MyTRUMPF simplifies your purchase management.**

The TRUMPF E-Shop has an array of useful filters and functions to help you find, select and order the Genuine Parts you require. The E-Shop is customized to your machine fleet. It is continuously being expanded to include more intelligent functions so you can order your Genuine Parts quickly and conveniently.

**Find the correct part easily**

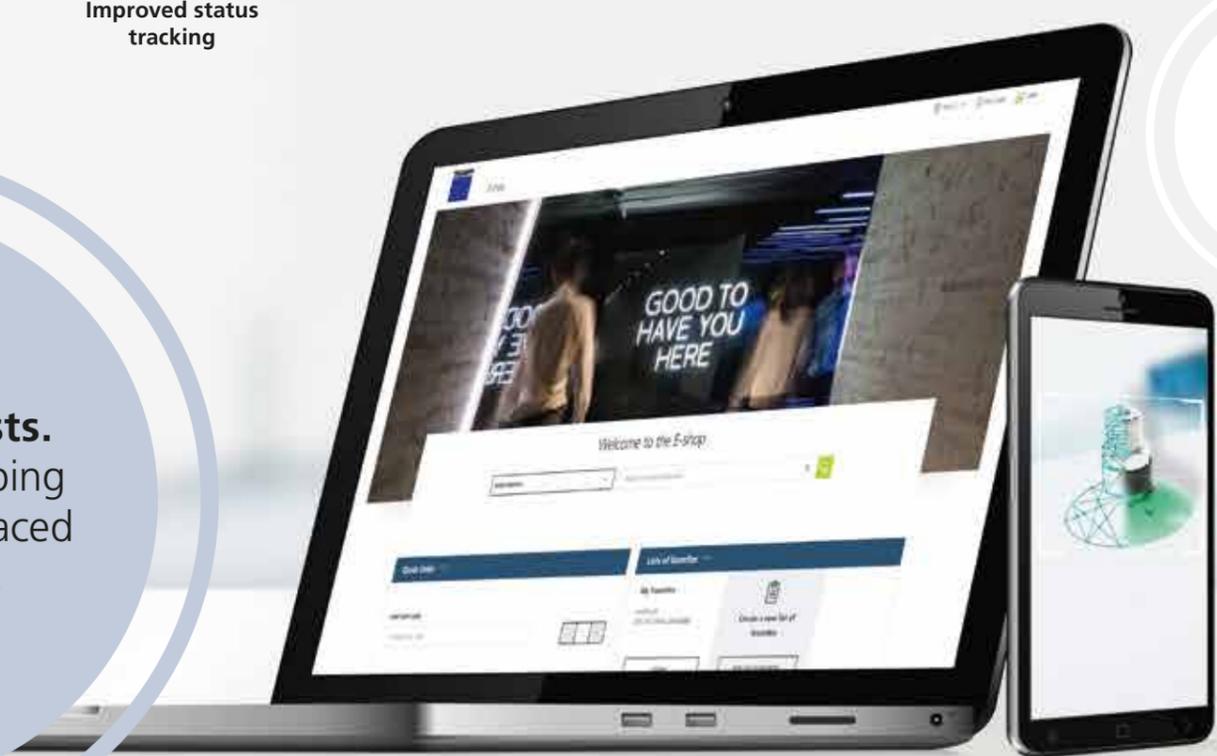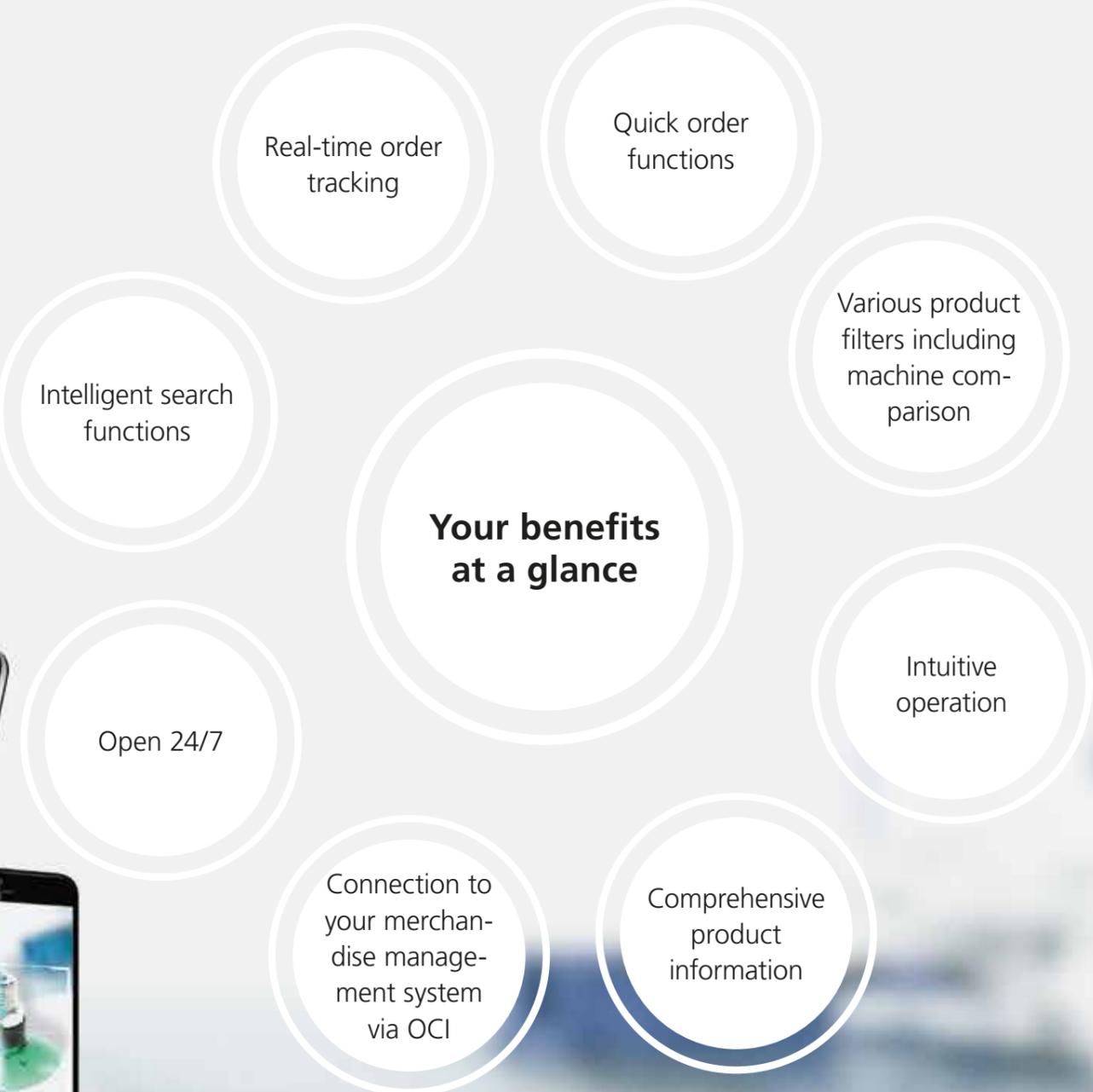**Make the right choice**

**Place your order faster**

**Smooth integration into your merchandise management system**

**Improved status tracking**

**No shipping costs.**
There are no shipping costs for orders placed via the E-Shop.

# Find the right Genuine Part conveniently and quickly.

Real-time order tracking

Quick order functions

Various product filters including machine comparison

Intelligent search functions

**Your benefits at a glance**

Intuitive operation

Open 24/7

Connection to your merchandise management system via OCI

Comprehensive product information

Register now for free at
**www.trumpf.com/mytrumpf**

## Improved status tracking.

The order overview lets you keep track of all your orders, regardless of whether they were placed online or offline. The overview shows real-time tracking of your delivery as well as comprehensive order details. This gives you full transparency at all times.

## Place your order faster.

You can create a favorites list for products that you order frequently. In just a few clicks you can set up your personal shopping list which can be accessed at any time. Then it just takes one click to add your favorites list to your shopping cart. The Quick Order function also simplifies the purchasing process with an option to enter the material number and required quantity. Another function allows you to upload a prepared CSV list that only contains material numbers and quantities. As soon as the list is uploaded, you can transfer your order list directly to your shopping cart. You can use the order overview to place repeat orders with just one click - even if the quantities are different or you have removed items.

## Smooth integration into your merchandise management system.

You can connect your company's merchandise management system to the MyTRUMPF E-Shop via the OCI interface. This means you can enjoy the multiple benefits of the TRUMPF E-Shop in full compliance with your internal approval processes and standards.

## Find the correct part easily.

The TRUMPF E-Shop can quickly guide you to the Genuine Part you are looking for in a variety of ways. Precise information on all products, visual aids such as product images, as well as detailed exploded views help you to find the right Genuine Part without fail. The exploded views show you exactly where the part is fitted on the machine. The Service app also enables product identification by scanning with a mobile device. You can use the integrated search functions to identify the exact Genuine Part without needing the material number or machine identification number. The intelligent search function allows you to find the product you are after quickly. If you don't have the material number or product name to hand, you will still be able to find what you are looking for quickly and easily using the well-structured product catalog. The comprehensive search functions include flexible filter options that can be tailored to your machine fleet.

## Make the right choice.

Are the Genuine Parts compatible with your machine fleet? To make an accurate selection, you can also display only the products that are compatible with your machines. This is what the customized machine filter is for. Detailed product information such as comprehensive technical specifications, product images, customer-specific prices, downloads of key documents and information about rights of return and availability is at your fingertips. In addition, an automatic machine comparison is performed before your order is completed. This enables you to see which of your machines your selected parts are compatible with.

# Order conveniently in the TRUMPF E-Shop.

Ordering online lets you optimize the purchasing process so you can stay focused on your core business.

## Your priorities.

Transparency across all orders

Reduce errors

Save time

Minimum manual input required

## Find suitable Genuine Parts easily.

❯ Well-structured **product catalog**.

❯ **Part identification** using artificial intelligence in the **Service app**.

❯ Detailed **exploded views**.

❯ Intelligent **search function**.

❯ Detailed **product descriptions**.

❯ Customized **filter options**.
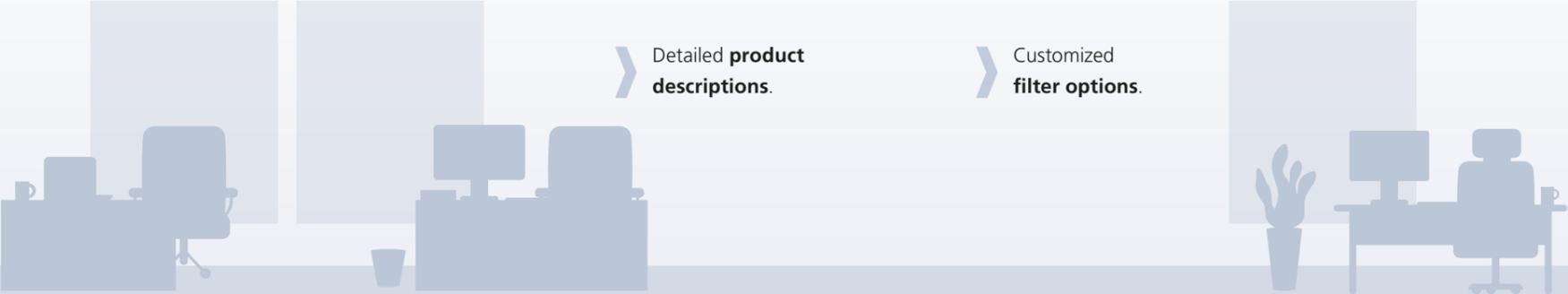
## Order Genuine Parts faster.

❯ **Quick Order** function.

❯ Create a **favorites list** for repeat orders.

❯ Track **order status**.

❯ Place **repeat orders**.

❯ Upload your own **CSV lists**.

❯ Connection to your own **merchandise management system** (OCI).

# Why MyTRUMPF helps to improve your business processes.

The MyTRUMPF customer portal enables you to digitalize an array of processes relating to your TRUMPF machine fleet. The advantages speak for themselves – greater transparency, instant access and a significant reduction in workload. Once set up, you will benefit every day.
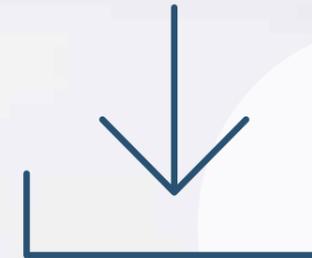
**MyTRUMPF:** customized, informative and intuitive.

## Your benefits at a glance.

All **service cases** under control.

Machine data **available at a click**.

Up-to-date **software** provided.

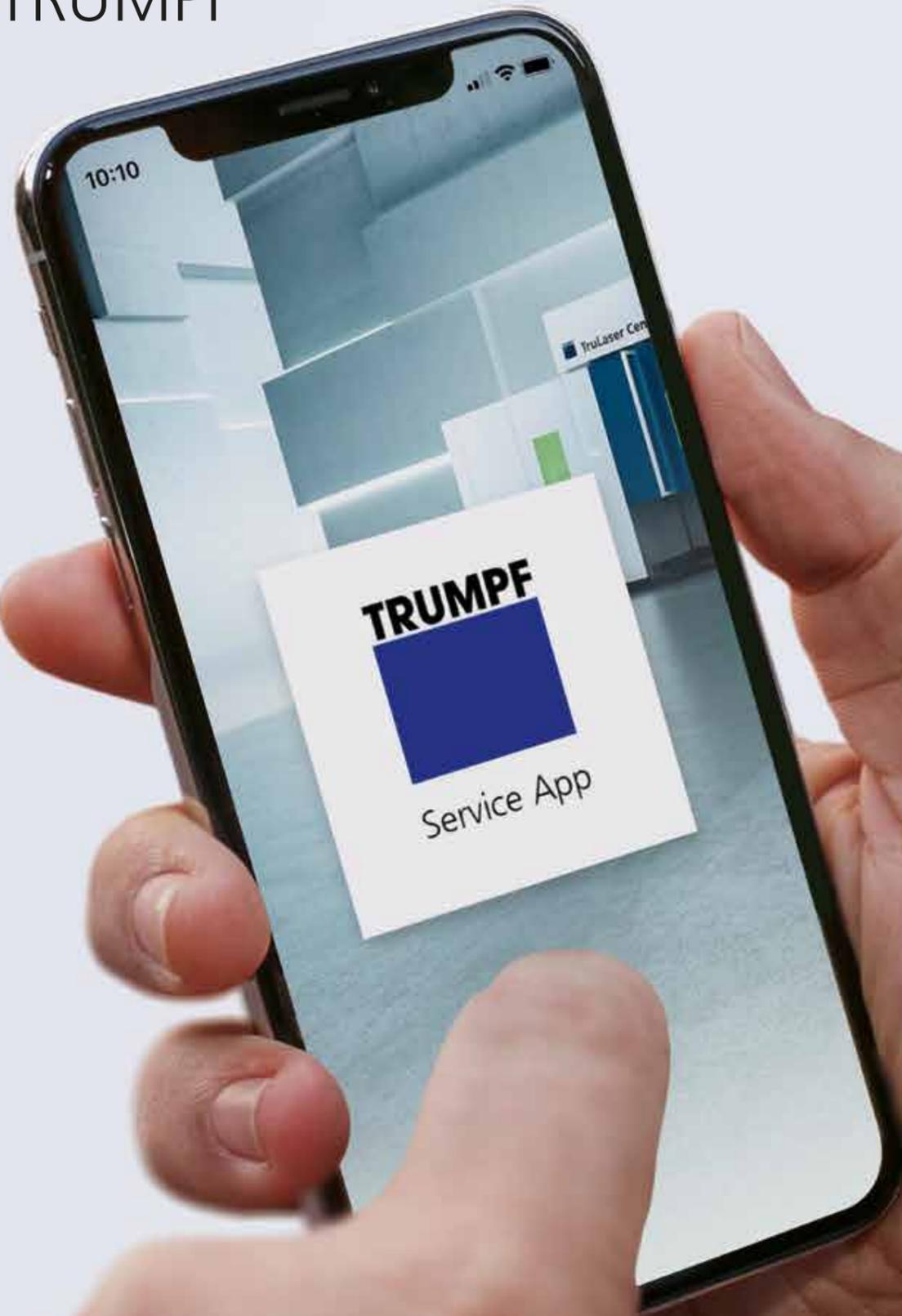Overview and **tracking** of all your orders.

Programming data instantly accessible.

Register now for free at **www.trumpf.com/mytrumpf**

# Innovative MyTRUMPF apps.

## Service app

Do you want to send service reports at any time and keep and eye on the current processing status? Then we've got just the solution for you! Use the Service app to send your service report to the Service Department quickly and easily. And best of all, you and your colleagues will always be informed about the current processing status. Want to fix an error yourself? The Service app also provides practical information for doing so. Explanations of error messages can be found in the Technical Guide. We help you to help yourself. You can also order your spare parts through the Service app. Object recognition allows you to identify your Genuine Parts instantaneously using a smartphone camera.

**Download the app now!**
More information about the Service app incl. download: **www.trumpf.com/s/pjdl9a**

# MyTRUMPF

Simply register at **www.trumpf.com/mytrumpf**
(with your customer number or machine number).

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